

**CUSTOMER RETURNS FORM**

Ref: 200-001029B5

**Fault descriptions must be provided for all items being sent for repair**

 completed form should be emailed to yelo prior to your shipment’s delivery

customers outside eu: please note on your commercial invoice:

*“temporary import: no commercial value”*

| **Company Name:** |       |
| --- | --- |
| **Contact Name:** |       |
| **Delivery Address:***Complete if the goods will ultimately be sent back to you* |       |

|  |  |  |
| --- | --- | --- |
|  **Return Number (RMA):** *Contact Yelo to request a return number* |   | **Loan Number:** *(Yelo use)* |
| **1 Product Returned:**  |  **Serial Number:**  |
|        |        |
| Reason:Calibration [ ]  Return of loan [ ]  Fault [ ]  Provide fault description below:       |
| **2 Product Returned:**  |  **Serial Number:**  |
|        |        |
| Reason: Calibration [ ]  Return of loan [ ]  Fault [ ]  Provide fault description below:       |
| **3 Product Returned:**  |  **Serial Number:**  |
|        |        |
|  Reason: Calibration [ ]  Return of loan [ ]  Fault [ ]  Provide fault description below:       |
| **4 Product Returned:**  |  **Serial Number:**  |
|        |        |
| Reason: Calibration [ ]  Return of loan [ ]  Fault [ ]  Provide fault description below:       |
|  **Date Sent:**        **Signed:**        . |

Return this form by Email to fiona.townsley@yelo.co.uk

Ship To: **YELO Ltd | 20 Meadowbank Road | Carrickfergus | Co. Antrim | BT38 8YF | N. Ireland**